

**ACT Student Opinion Survey Demographics
College of Arts and Humanities**

	2000		2001		2002		2003		2004	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Age										
18 or Under	1	3.1%	4	8.2%	9	13.8%	5	9.8%	3	8.8%
19	5	15.6%	5	10.2%	10	15.4%	11	21.6%	6	17.6%
20	6	18.8%	12	24.5%	8	12.3%	17	33.3%	12	35.3%
21	3	9.4%	13	26.5%	14	21.5%	8	15.7%	4	11.8%
22	3	9.4%	7	14.3%	11	16.9%	3	5.9%	3	8.8%
23 to 25	7	21.9%	3	6.1%	7	10.8%	3	5.9%	3	8.8%
26 to 29	2	6.3%	3	6.1%	3	4.6%	3	5.9%		0.0%
30 to 39	3	9.4%		0.0%	3	4.6%	1	2.0%	2	5.9%
40 to 61	2	6.3%	2	4.1%		0.0%		0.0%	1	2.9%
62 or Over		0.0%		0.0%		0.0%		0.0%		0.0%
Total	32		49		65		51		34	
Race										
African American or Black	30	93.8%	45	91.8%	62	95.4%	50	98.0%	33	97.1%
Native American		0.0%		0.0%		0.0%		0.0%		0.0%
Caucasian or White		0.0%	1	2.0%		0.0%		0.0%		0.0%
Mexican		0.0%		0.0%		0.0%		0.0%		0.0%
Asian	1	3.1%	1	2.0%	1	1.5%		0.0%		0.0%
Hispanic		0.0%		0.0%		0.0%		0.0%		0.0%
Other		0.0%	1	2.0%		0.0%		0.0%		0.0%
I prefer not to respond.	1	3.1%	1	2.0%	2	3.1%	1	2.0%	1	2.9%
Total	32		49		65		51		34	
Class										
Freshman	5	15.6%	11	22.4%	14	21.5%	15	29.4%	5	14.7%
Sophomore	7	21.9%	11	22.4%	9	13.8%	17	33.3%	13	38.2%
Junior	2	6.3%	12	24.5%	20	30.8%	12	23.5%	6	17.6%
Senior	3	9.4%	13	26.5%	20	30.8%	7	13.7%	9	26.5%
Graduate or Professional Student	15	46.9%	2	4.1%	2	3.1%		0.0%		0.0%
Special Student		0.0%		0.0%		0.0%		0.0%	1	2.9%
Other/Unclassified		0.0%		0.0%		0.0%		0.0%		0.0%
Total	32		49		65		51		34	

**ACT Student Opinion Survey Demographics
College of Arts and Humanities**

	2000		2001		2002		2003		2004	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Purpose										
No Definite Purpose in Mind	1	3.1%	1	2.0%		0.0%	2	3.9%	2	5.9%
To Take a Few Job-Related Courses		0.0%		0.0%		0.0%		0.0%		0.0%
To Take a Few Courses for Self-Improvement		0.0%		0.0%		0.0%		0.0%		0.0%
To Take Courses Necessary for Transferring to Another College		0.0%		0.0%		0.0%		0.0%		0.0%
To Obtain or Maintain a Certification		0.0%		0.0%	1	1.6%		0.0%		0.0%
To Complete a Vocational/Technical Program		0.0%		0.0%		0.0%		0.0%		0.0%
To Obtain an Associate Degree		0.0%	3	6.1%	2	3.1%	2	3.9%	1	2.9%
To Obtain a Bachelor's Degree	14	43.8%	35	71.4%	56	87.5%	41	80.4%	27	79.4%
To Obtain a Master's Degree	17	53.1%	5	10.2%	3	4.7%	4	7.8%	2	5.9%
To Obtain a Doctorate or Professional Degree		0.0%	5	10.2%	2	3.1%	2	3.9%	2	5.9%
Total	32		49		64		51		34	
Sex										
Male	14	43.8%	21	42.9%	27	41.5%	29	56.9%	9	26.5%
Female	18	56.3%	28	57.1%	38	58.5%	22	43.1%	25	73.5%
Total	32		49		65		51		34	
Marital Status										
Unmarried	29	90.6%	48	98.0%	64	98.5%	48	96.0%	33	97.1%
Married	1	3.1%	1	2.0%	1	1.5%	1	2.0%	1	2.9%
Separated	2	6.3%		0.0%		0.0%	1	2.0%		0.0%
Prefer not to respond.		0.0%		0.0%		0.0%		0.0%		0.0%
Total	32		49		65		50		34	
Hours Employed										
0 or Only Occasional Jobs	12	37.5%	29	59.2%	32	49.2%	26	52.0%	17	50.0%
1 to 10	2	6.3%		0.0%	3	4.6%	4	8.0%	3	8.8%
11 to 20	6	18.8%	8	16.3%	13	20.0%	8	16.0%	7	20.6%
21 to 30	4	12.5%	10	20.4%	9	13.8%	8	16.0%	4	11.8%
31 to 40	7	21.9%	1	2.0%	7	10.8%	3	6.0%	1	2.9%
Over 40	1	3.1%	1	2.0%	1	1.5%	1	2.0%	2	5.9%
Total	32		49		65		50		34	

**ACT Student Opinion Survey Demographics
College of Arts and Humanities**

	2000		2001		2002		2003		2004	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Enrollment Status										
Full-time	27	84.4%	49	100.0%	63	96.9%	49	96.1%	32	94.1%
Part-time	5	15.6%		0.0%	2	3.1%	2	3.9%	2	5.9%
Total	32		49		65		51		34	
Residence										
In-State	29	90.6%	40	81.6%	50	76.9%	42	84.0%	27	79.4%
Out-of-State	3	9.4%	9	18.4%	14	21.5%	8	16.0%	7	20.6%
International		0.0%		0.0%	1	1.5%		0.0%		0.0%
Total	32		49		65		50		34	
Prior School Type										
High School	12	37.5%	34	69.4%	52	80.0%	43	84.3%	25	73.5%
Vocational/Technical School		0.0%		0.0%	1	1.5%		0.0%	2	5.9%
2-Year College	3	9.4%	8	16.3%	5	7.7%		0.0%	3	8.8%
4-Year College or University	16	50.0%	6	12.2%	6	9.2%	7	13.7%	3	8.8%
Graduate/Professional College	1	3.1%		0.0%		0.0%		0.0%		0.0%
Other		0.0%	1	2.0%	1	1.5%	1	2.0%	1	2.9%
Total	32		49		65		51		34	
Current Residence Type										
College Residence Hall	7	21.9%	16	32.7%	25	38.5%	27	52.9%	9	26.5%
Fraternity or Sorority House		0.0%		0.0%		0.0%		0.0%		0.0%
College Married Student Housing		0.0%		0.0%		0.0%		0.0%		0.0%
Off-Campus Room or Apartment	9	28.1%	15	30.6%	23	35.4%	8	15.7%	13	38.2%
Home of Parents or Relatives	13	40.6%	13	26.5%	13	20.0%	13	25.5%	9	26.5%
Own Home	3	9.4%	3	6.1%	4	6.2%	2	3.9%	2	5.9%
Other		0.0%	2	4.1%		0.0%	1	2.0%	1	2.9%
Total	32		49		65		51		34	
Financial Aid										
Yes	17	53.1%	42	85.7%	44	67.7%	37	72.5%	28	82.4%
No	15	46.9%	7	14.3%	21	32.3%	14	27.5%	6	17.6%
Total	32		49		65		51		34	

**ACT Student Opinion Survey
Use of College Services
College of Arts and Humanities**

Use of Service

Year	<i>Not Available</i>		<i>Not Used</i>		<i>Used</i>		Total
	Count	Percent	Count	Percent	Count	Percent	
1. Academic Advising Services							
2000		0.0%	5	18.5%	22	81.5%	27
2001	1	2.4%	5	12.2%	35	85.4%	41
2002		0.0%	11	20.8%	42	79.2%	53
2003	1	2.2%	10	22.2%	34	75.6%	45
2004		0.0%	4	14.8%	23	85.2%	27
9. College-Sponsored tutorial services							
2000	3	10.3%	24	82.8%	2	6.9%	29
2001	1	2.3%	37	86.0%	5	11.6%	43
2002		0.0%	45	81.8%	10	18.2%	55
2003		0.0%	40	87.0%	6	13.0%	46
2004	1	3.5%	20	68.9%	8	27.6%	29
14. College-sponsored social activities							
2000		0.0%	8	28.6%	20	71.4%	28
2001		0.0%	10	23.8%	32	76.2%	42
2002		0.0%	13	23.6%	42	76.4%	55
2003	1	2.2%	7	15.6%	37	82.2%	45
2004	1	3.6%	4	14.3%	23	82.1%	28

**ACT Student Opinion Survey
Satisfaction with College Services
College of Arts and Humanities**

Satisfaction with Service

5 = Very Satisfied 4 = Satisfied 3 = Neutral 2 = Dissatisfied 1 = Very Dissatisfied

	Year	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Total	Average	SD
1. Academic Advising Services														
	2000	6	27.3%	12	54.5%	2	9.1%	2	9.1%		0.0%	22	4.0	0.9
	2001	6	17.1%	18	51.4%	7	20.0%	4	11.4%		0.0%	35	3.7	0.9
	2002	5	11.9%	21	50.0%	10	23.8%	5	11.9%	1	2.4%	42	3.6	0.9
	2003	4	11.8%	18	52.9%	8	23.5%	2	5.9%	2	5.9%	34	3.6	1.0
	2004	2	8.7%	9	39.1%	7	30.4%	3	13.0%	2	8.7%	23	3.3	1.1
9. College-Sponsored tutorial services														
	2000		0.0%	1	50.0%	1	50.0%		0.0%		0.0%	2	3.5	0.7
	2001	2	40.0%	1	20.0%	2	40.0%		0.0%		0.0%	5	4.0	1.0
	2002	2	20.0%	3	30.0%	1	10.0%	2	20.0%	2	20.0%	10	3.1	1.5
	2003	2	33.3%	3	50.0%		0.0%		0.0%	1	16.7%	6	3.8	1.5
	2004	3	42.9%	1	14.3%	2	28.6%	1	14.3%		0.0%	7	3.9	1.2
14. College-sponsored social activities														
	2000	6	30.0%	11	55.0%	3	15.0%		0.0%		0.0%	20	4.2	0.7
	2001	8	26.7%	12	40.0%	8	26.7%	1	3.3%	1	3.3%	30	3.8	1.0
	2002	7	17.1%	21	51.2%	11	26.8%	2	4.9%		0.0%	41	3.8	0.8
	2003	9	24.3%	17	45.9%	9	24.3%	2	5.4%		0.0%	37	3.9	0.8
	2004	4	18.2%	11	50.0%	7	31.8%		0.0%		0.0%	22	3.9	0.7

**ACT Student Opinion Survey
Satisfaction with College Environment
College of Arts and Humanities**

Year	5 = Very Satisfied		4 = Satisfied		3 = Neutral		2 = Dissatisfied		1 = Very Dissatisfied		Total	Average	SD
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent			
1. Testing/grading system													
2000	6	19.4%	21	67.7%	4	12.9%		0.0%		0.0%	31	4.1	0.6
2001	9	18.8%	25	52.1%	13	27.1%	1	2.1%		0.0%	48	3.9	0.7
2002	11	16.9%	37	56.9%	15	23.1%	2	3.1%		0.0%	65	3.9	0.7
2003	1	2.0%	34	68.0%	13	26.0%		0.0%	2	4.0%	50	3.6	0.7
2004	4	12.5%	17	53.1%	9	28.1%	2	6.3%		0.0%	32	3.7	0.8
2. Course content in your major field													
2000	7	22.6%	16	51.6%	3	9.7%	4	12.9%	1	3.2%	31	3.8	1.1
2001	11	22.9%	21	43.8%	8	16.7%	6	12.5%	2	4.2%	48	3.7	1.1
2002	8	12.5%	33	51.6%	15	23.4%	6	9.4%	2	3.1%	64	3.6	0.9
2003	7	15.2%	25	54.3%	7	15.2%	6	13.0%	1	2.2%	46	3.7	1.0
2004	5	15.6%	16	50.0%	7	21.9%	4	12.5%		0.0%	32	3.7	0.9
3. Instruction in your major field													
2000	10	32.3%	16	51.6%	4	12.9%	1	3.2%		0.0%	31	4.1	0.8
2001	11	23.4%	22	46.8%	8	17.0%	4	8.5%	2	4.3%	47	3.8	1.0
2002	11	17.5%	28	44.4%	18	28.6%	5	7.9%	1	1.6%	63	3.7	0.9
2003	7	14.9%	25	53.2%	14	29.8%		0.0%	1	2.1%	47	3.8	0.8
2004	7	22.6%	14	45.2%	9	29.0%	1	3.2%		0.0%	31	3.9	0.8
4. Out-of-class availability of your instructors													
2000	7	22.6%	16	51.6%	7	22.6%		0.0%	1	3.2%	31	3.9	0.9
2001	9	18.8%	17	35.4%	10	20.8%	10	20.8%	2	4.2%	48	3.4	1.1
2002	8	12.5%	19	29.7%	27	42.2%	8	12.5%	2	3.1%	64	3.4	1.0
2003	8	18.2%	16	36.4%	15	34.1%	4	9.1%	1	2.3%	44	3.6	1.0
2004	5	16.1%	15	48.4%	8	25.8%	3	9.7%		0.0%	31	3.7	0.9
5. Attitude of the faculty toward students													
2000	7	21.9%	18	56.3%	6	18.8%	1	3.1%		0.0%	32	4.0	0.7
2001	8	16.3%	21	42.9%	9	18.4%	6	12.2%	5	10.2%	49	3.4	1.2
2002	7	10.8%	21	32.3%	21	32.3%	10	15.4%	6	9.2%	65	3.2	1.1
2003	4	8.7%	18	39.1%	15	32.6%	6	13.0%	3	6.5%	46	3.3	1.0
2004	4	12.5%	14	43.8%	6	18.8%	5	15.6%	3	9.4%	32	3.3	1.2

**ACT Student Opinion Survey
Satisfaction with College Environment
College of Arts and Humanities**

5 = Very Satisfied 4 = Satisfied 3 = Neutral 2 = Dissatisfied 1 = Very Dissatisfied

Year	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Total	Average	SD
6. Variety of courses offered at this college													
2000	3	9.4%	14	43.8%	8	25.0%	5	15.6%	2	6.3%	32	3.3	1.1
2001	12	24.5%	16	32.7%	12	24.5%	6	12.2%	3	6.1%	49	3.6	1.2
2002	9	13.8%	22	33.8%	20	30.8%	8	12.3%	6	9.2%	65	3.3	1.1
2003	7	14.6%	28	58.3%	4	8.3%	8	16.7%	1	2.1%	48	3.7	1.0
2004	5	16.1%	5	16.1%	14	45.2%	4	12.9%	3	9.7%	31	3.2	1.2
7. Class size relative to the type of course													
2000	10	31.3%	18	56.3%	3	9.4%	1	3.1%		0.0%	32	4.2	0.7
2001	12	24.5%	26	53.1%	9	18.4%		0.0%	2	4.1%	49	3.9	0.9
2002	15	23.4%	36	56.3%	13	20.3%		0.0%		0.0%	64	4.0	0.7
2003	10	21.3%	25	53.2%	10	21.3%	2	4.3%		0.0%	47	3.9	0.8
2004	9	28.1%	13	40.6%	9	28.1%	1	3.1%		0.0%	32	3.9	0.8
8. Flexibility to design your own program of study													
2000	6	23.1%	12	46.2%	6	23.1%	1	3.8%	1	3.8%	26	3.8	1.0
2001	10	22.2%	15	33.3%	13	28.9%	3	6.7%	4	8.9%	45	3.5	1.2
2002	9	14.5%	23	37.1%	24	38.7%	4	6.5%	2	3.2%	62	3.5	0.9
2003	7	16.3%	20	46.5%	9	20.9%	5	11.6%	2	4.7%	43	3.6	1.1
2004	4	13.8%	6	20.7%	14	48.3%	4	13.8%	1	3.4%	29	3.3	1.0
9. Availability of your advisor													
2000	8	25.0%	14	43.8%	7	21.9%	2	6.3%	1	3.1%	32	3.8	1.0
2001	15	30.6%	21	42.9%	8	16.3%	4	8.2%	1	2.0%	49	3.9	1.0
2002	8	12.7%	25	39.7%	22	34.9%	6	9.5%	2	3.2%	63	3.5	0.9
2003	6	12.8%	22	46.8%	14	29.8%	4	8.5%	1	2.1%	47	3.6	0.9
2004	5	15.6%	11	34.4%	9	28.1%	3	9.4%	4	12.5%	32	3.3	1.2
10. Value of the information provided by your advisor													
2000	10	31.3%	14	43.8%	8	25.0%		0.0%		0.0%	32	4.1	0.8
2001	17	35.4%	20	41.7%	8	16.7%	3	6.3%		0.0%	48	4.1	0.9
2002	8	12.5%	26	40.6%	20	31.3%	4	6.3%	6	9.4%	64	3.4	1.1
2003	6	12.5%	27	56.3%	8	16.7%	5	10.4%	2	4.2%	48	3.6	1.0
2004	8	26.7%	6	20.0%	9	30.0%	3	10.0%	4	13.3%	30	3.4	1.4

ACT Student Opinion Survey
Satisfaction with College Environment
College of Arts and Humanities

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Year	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Total	Average	SD
11. Preparation you are receiving for your future occupation													
2000	6	18.8%	13	40.6%	10	31.3%	3	9.4%		0.0%	32	3.7	0.9
2001	10	20.4%	25	51.0%	8	16.3%	3	6.1%	3	6.1%	49	3.7	1.1
2002	8	13.1%	19	31.1%	23	37.7%	9	14.8%	2	3.3%	61	3.4	1.0
2003	6	12.5%	25	52.1%	9	18.8%	7	14.6%	1	2.1%	48	3.6	1.0
2004	6	19.4%	15	48.4%	7	22.6%	2	6.5%	1	3.2%	31	3.7	1.0
22. Classroom facilities													
2000	4	12.5%	16	50.0%	7	21.9%	5	15.6%		0.0%	32	3.6	0.9
2001	7	14.3%	19	38.8%	13	26.5%	9	18.4%	1	2.0%	49	3.4	1.0
2002	4	6.2%	32	49.2%	16	24.6%	10	15.4%	3	4.6%	65	3.4	1.0
2003	6	12.2%	19	38.8%	15	30.6%	6	12.2%	3	6.1%	49	3.4	1.1
2004	2	6.3%	12	37.5%	11	34.4%	6	18.8%	1	3.1%	32	3.3	1.0
23. Laboratory facilities													
2000	2	6.5%	16	51.6%	9	29.0%	4	12.9%		0.0%	31	3.5	0.8
2001	5	10.9%	18	39.1%	13	28.3%	9	19.6%	1	2.2%	46	3.4	1.0
2002	4	6.6%	23	37.7%	22	36.1%	9	14.8%	3	4.9%	61	3.3	1.0
2003	2	4.3%	18	39.1%	21	45.7%	4	8.7%	1	2.2%	46	3.3	0.8
2004	2	6.9%	10	34.5%	7	24.1%	8	27.6%	2	6.9%	29	3.1	1.1
31. Availability of the courses you want at times you can take them													
2000	1	3.2%	11	35.5%	8	25.8%	9	29.0%	2	6.5%	31	3.0	1.0
2001	6	12.2%	9	18.4%	9	18.4%	18	36.7%	7	14.3%	49	2.8	1.3
2002	4	6.2%	16	24.6%	17	26.2%	16	24.6%	12	18.5%	65	2.8	1.2
2003	5	10.2%	13	26.5%	15	30.6%	7	14.3%	9	18.4%	49	3.0	1.3
2004	1	3.1%	6	18.8%	9	28.1%	7	21.9%	9	28.1%	32	2.5	1.2
35. Attitude of the college nonteaching staff toward students													
2000	4	12.5%	9	28.1%	14	43.8%	4	12.5%	1	3.1%	32	3.3	1.0
2001	4	8.3%	14	29.2%	13	27.1%	6	12.5%	11	22.9%	48	2.9	1.3
2002	5	7.8%	17	26.6%	20	31.3%	11	17.2%	11	17.2%	64	2.9	1.2
2003	2	4.3%	14	29.8%	22	46.8%	6	12.8%	3	6.4%	47	3.1	0.9
2004	2	6.3%	6	18.8%	12	37.5%	7	21.9%	5	15.6%	32	2.8	1.1
42. This college in general													
2000	6	18.8%	18	56.3%	8	25.0%		0.0%		0.0%	32	3.9	0.7
2001	8	16.7%	22	45.8%	10	20.8%	7	14.6%	1	2.1%	48	3.6	1.0
2002	9	13.8%	27	41.5%	23	35.4%	3	4.6%	3	4.6%	65	3.6	1.0
2003	7	14.9%	26	55.3%	7	14.9%	2	4.3%	5	10.6%	47	3.6	1.1
2004	3	9.4%	19	59.4%	7	21.9%	3	9.4%		0.0%	32	3.7	0.8

**ACT Student Opinion Survey
Louisiana Instructor Questions
College of Arts and Humanities**

Year	<i>All of them know me well.</i>		<i>Many of them know me well.</i>		<i>Some know me well and some do not.</i>		<i>Only a few of them know me well.</i>		<i>None of them know me well.</i>		Total
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	
2000*											
2001	15	31.9%	17	36.2%	12	25.5%	2	4.3%	1	2.1%	47
2002	16	26.7%	25	41.7%	18	30.0%		0.0%	1	1.7%	60
2003	4	8.5%	9	19.1%	19	40.4%	4	8.5%	11	23.4%	47
2004	3	9.7%	7	22.6%	9	29.0%	9	29.0%	3	9.7%	31

7. How well do instructors in your program know you?

Year	<i>Very Good</i>		<i>Good</i>		<i>Average</i>		<i>Poor</i>		<i>Very Poor</i>		Total
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	
2000*											
2001	8	17.0%	17	36.2%	19	40.4%	3	6.4%		0.0%	47
2002	6	10.0%	28	46.7%	21	35.0%	5	8.3%		0.0%	60
2003	11	23.4%	22	46.8%	14	29.8%		0.0%		0.0%	47
2004	10	32.3%	10	32.3%	11	35.5%		0.0%		0.0%	31

8. How would you rate the teaching ability of the instructors in your program?

*Less than 10 students responded to this question in this year.