

**ACT Student Opinion Survey Demographics
Management Majors**

	2000		2001		2002		2003		2004	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Age										
18 or Under	2	7.1%	6	14.6%	5	7.5%	4	7.8%	9	9.5%
19	4	14.3%	10	24.4%	9	13.4%	15	29.4%	11	11.6%
20	4	14.3%	12	29.3%	13	19.4%	13	25.5%	15	15.8%
21	6	21.4%	5	12.2%	11	16.4%	11	21.6%	26	27.4%
22	4	14.3%	1	2.4%	14	20.9%	3	5.9%	13	13.7%
23 to 25	4	14.3%	5	12.2%	13	19.4%	1	2.0%	13	13.7%
26 to 29	2	7.1%		0.0%	1	1.5%	2	3.9%	5	5.3%
30 to 39	2	7.1%	2	4.9%	1	1.5%	2	3.9%	2	2.1%
40 to 61		0.0%		0.0%		0.0%		0.0%	1	1.1%
62 or Over		0.0%		0.0%		0.0%		0.0%		0.0%
Total	28		41		67		51		95	
Race										
African American or Black	27	96.4%	39	95.1%	66	98.5%	49	96.1%	93	97.9%
Native American		0.0%		0.0%		0.0%		0.0%		0.0%
Caucasian or White		0.0%		0.0%		0.0%		0.0%	1	1.1%
Mexican		0.0%		0.0%		0.0%		0.0%		0.0%
Asian		0.0%		0.0%		0.0%		0.0%		0.0%
Hispanic		0.0%		0.0%		0.0%		0.0%	1	1.1%
Other	1	3.6%	1	2.4%		0.0%	1	2.0%		0.0%
I prefer not to respond.		0.0%	1	2.4%	1	1.5%	1	2.0%		0.0%
Total	28		41		67		51		95	
Class										
Freshman	9	32.1%	9	22.0%	16	23.9%	14	27.5%	17	18.1%
Sophomore	2	7.1%	15	36.6%	8	11.9%	17	33.3%	21	22.3%
Junior	3	10.7%	11	26.8%	14	20.9%	12	23.5%	18	19.1%
Senior	14	50.0%	6	14.6%	29	43.3%	8	15.7%	37	39.4%
Graduate or Professional Student		0.0%		0.0%		0.0%		0.0%	1	1.1%
Special Student		0.0%		0.0%		0.0%		0.0%		0.0%
Other/Unclassified		0.0%		0.0%		0.0%		0.0%		0.0%
Total	28		41		67		51		94	

**ACT Student Opinion Survey Demographics
Management Majors**

	2000		2001		2002		2003		2004	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Purpose										
No Definite Purpose in Mind		0.0%	3	7.3%	4	6.0%	1	2.0%		0.0%
To Take a Few Job-Related Courses		0.0%		0.0%		0.0%	1	2.0%	2	2.1%
To Take a Few Courses for Self-Improvement		0.0%		0.0%		0.0%	1	2.0%		0.0%
To Take Courses Necessary for Transferring to Another College		0.0%		0.0%		0.0%		0.0%	1	1.1%
To Obtain or Maintain a Certification		0.0%	1	2.4%		0.0%		0.0%	2	2.1%
To Complete a Vocational/Technical Program		0.0%		0.0%	1	1.5%		0.0%		0.0%
To Obtain an Associate Degree	2	7.7%	3	7.3%		0.0%	2	4.0%	3	3.2%
To Obtain a Bachelor's Degree	22	84.6%	30	73.2%	57	85.1%	37	74.0%	76	80.9%
To Obtain a Master's Degree		0.0%	4	9.8%	4	6.0%	8	16.0%	7	7.4%
To Obtain a Doctorate or Professional Degree	2	7.7%		0.0%	1	1.5%		0.0%	3	3.2%
Total	26		41		67		50		94	
Sex										
Male	13	46.4%	25	61.0%	36	53.7%	28	54.9%	53	55.8%
Female	15	53.6%	16	39.0%	31	46.3%	23	45.1%	42	44.2%
Total	28		41		67		51		95	
Marital Status										
Unmarried	26	92.9%	39	95.1%	67	100.0%	47	92.2%	85	90.4%
Married	2	7.1%	1	2.4%		0.0%	3	5.9%	6	6.4%
Separated		0.0%		0.0%		0.0%		0.0%	2	2.1%
Prefer not to respond.		0.0%	1	2.4%		0.0%	1	2.0%	1	1.1%
Total	28		41		67		51		94	
Hours Employed										
0 or Only Occasional Jobs	14	50.0%	20	48.8%	24	36.4%	24	47.1%	38	40.9%
1 to 10	1	3.6%	2	4.9%	4	6.1%	3	5.9%	2	2.2%
11 to 20	6	21.4%	10	24.4%	13	19.7%	13	25.5%	24	25.8%
21 to 30	4	14.3%	3	7.3%	13	19.7%	5	9.8%	19	20.4%
31 to 40	3	10.7%	4	9.8%	12	18.2%	5	9.8%	7	7.5%
Over 40		0.0%	2	4.9%		0.0%	1	2.0%	3	3.2%
Total	28		41		66		51		93	

**ACT Student Opinion Survey Demographics
Management Majors**

	2000		2001		2002		2003		2004	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Enrollment Status										
Full-time	27	96.4%	39	95.1%	64	95.5%	51	100.0%	90	94.7%
Part-time	1	3.6%	2	4.9%	3	4.5%		0.0%	5	5.3%
Total	28		41		67		51		95	
Residence										
In-State	23	82.1%	30	73.2%	56	83.6%	42	82.4%	79	84.0%
Out-of-State	4	14.3%	11	26.8%	11	16.4%	9	17.6%	13	13.8%
International	1	3.6%		0.0%		0.0%		0.0%	2	2.1%
Total	28		41		67		51		94	
Prior School Type										
High School	20	71.4%	37	92.5%	59	88.1%	46	90.2%	76	81.7%
Vocational/Technical School	3	10.7%	1	2.5%	2	3.0%		0.0%	5	5.4%
2-Year College	1	3.6%	1	2.5%	2	3.0%	2	3.9%	4	4.3%
4-Year College or University	2	7.1%	1	2.5%	4	6.0%	2	3.9%	7	7.5%
Graduate/Professional College		0.0%		0.0%		0.0%		0.0%		0.0%
Other	2	7.1%		0.0%		0.0%	1	2.0%	1	1.1%
Total	28		40		67		51		93	
Current Residence Type										
College Residence Hall	8	28.6%	15	36.6%	20	29.9%	20	39.2%	37	39.8%
Fraternity or Sorority House		0.0%		0.0%		0.0%		0.0%		0.0%
College Married Student Housing		0.0%		0.0%		0.0%		0.0%		0.0%
Off-Campus Room or Apartment	5	17.9%	12	29.3%	25	37.3%	9	17.6%	18	19.4%
Home of Parents or Relatives	10	35.7%	13	31.7%	22	32.8%	17	33.3%	26	28.0%
Own Home	4	14.3%	1	2.4%		0.0%	5	9.8%	11	11.8%
Other	1	3.6%		0.0%		0.0%		0.0%	1	1.1%
Total	28		41		67		51		93	
Financial Aid										
Yes	22	78.6%	29	70.7%	47	70.1%	41	80.4%	69	75.0%
No	6	21.4%	12	29.3%	20	29.9%	10	19.6%	23	25.0%
Total	28		41		67		51		92	

**ACT Student Opinion Survey
Use of College Services
Management Majors**

Use of Service

Year	<i>Not Available</i>		<i>Not Used</i>		<i>Used</i>		Total
	Count	Percent	Count	Percent	Count	Percent	
1. Academic Advising Services							
2000	2	8.0%	6	24.0%	17	68.0%	25
2001		0.0%	8	21.6%	29	78.4%	37
2002		0.0%	13	24.5%	40	75.5%	53
2003		0.0%	13	26.5%	36	73.5%	49
2004	1	1.2%	15	18.3%	66	80.5%	82
9. College-Sponsored tutorial services							
2000	1	4.0%	21	84.0%	3	12.0%	25
2001	2	5.4%	27	73.0%	8	21.6%	37
2002	1	1.8%	47	83.9%	8	14.3%	56
2003		0.0%	35	72.9%	13	27.1%	48
2004	1	1.1%	60	69.0%	26	29.9%	87
14. College-sponsored social activities							
2000		0.0%	8	33.3%	16	66.7%	24
2001		0.0%	8	22.9%	27	77.1%	35
2002	2	3.8%	22	41.5%	29	54.7%	53
2003		0.0%	25	53.2%	22	46.8%	47
2004		0.0%	31	36.5%	54	63.5%	85

**ACT Student Opinion Survey
Satisfaction with College Services
Management Majors**

Satisfaction with Service

5 = Very Satisfied 4 = Satisfied 3 = Neutral 2 = Dissatisfied 1 = Very Dissatisfied

	Year	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Total	Average	SD
1. Academic Advising Services														
	2000	2	11.8%	9	52.9%	3	17.6%	3	17.6%		0.0%	17	3.6	0.9
	2001	3	10.7%	14	50.0%	6	21.4%	4	14.3%	1	3.6%	28	3.5	1.0
	2002	6	15.4%	8	20.5%	15	38.5%	4	10.3%	6	15.4%	39	3.1	1.3
	2003	5	13.9%	11	30.6%	12	33.3%	6	16.7%	2	5.6%	36	3.3	1.1
	2004	5	7.7%	30	46.2%	19	29.2%	6	9.2%	5	7.7%	65	3.4	1.0
9. College-Sponsored tutorial services														
	2000	2	66.7%		0.0%		0.0%	1	33.3%		0.0%	3	4.0	1.7
	2001		0.0%	4	50.0%	2	25.0%	1	12.5%	1	12.5%	8	3.1	1.1
	2002		0.0%	5	62.5%	2	25.0%		0.0%	1	12.5%	8	3.4	1.1
	2003	3	23.1%	5	38.5%	3	23.1%	2	15.4%		0.0%	13	3.7	1.0
	2004	2	9.1%	13	59.1%	7	31.8%		0.0%		0.0%	22	3.8	0.6
14. College-sponsored social activities														
	2000	6	37.5%	6	37.5%	3	18.8%		0.0%	1	6.3%	16	4.0	1.1
	2001	4	16.0%	13	52.0%	7	28.0%		0.0%	1	4.0%	25	3.8	0.9
	2002	5	18.5%	13	48.1%	7	25.9%	2	7.4%		0.0%	27	3.8	0.8
	2003	2	10.0%	7	35.0%	9	45.0%	1	5.0%	1	5.0%	20	3.4	0.9
	2004	11	20.8%	30	56.6%	8	15.1%	3	5.7%	1	1.9%	53	3.9	0.9

**ACT Student Opinion Survey
Satisfaction with College Environment
Management Majors**

Year	5 = Very Satisfied		4 = Satisfied		3 = Neutral		2 = Dissatisfied		1 = Very Dissatisfied		Total	Average	SD
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent			
1. Testing/grading system													
2000	7	25.9%	12	44.4%	6	22.2%	2	7.4%		0.0%	27	3.9	0.9
2001	3	7.7%	24	61.5%	11	28.2%		0.0%	1	2.6%	39	3.7	0.7
2002	5	7.5%	39	58.2%	20	29.9%	3	4.5%		0.0%	67	3.7	0.7
2003	8	15.7%	32	62.7%	8	15.7%	1	2.0%	2	3.9%	51	3.8	0.9
2004	17	18.7%	46	50.5%	24	26.4%	3	3.3%	1	1.1%	91	3.8	0.8
2. Course content in your major field													
2000	8	30.8%	9	34.6%	6	23.1%	2	7.7%	1	3.8%	26	3.8	1.1
2001	2	5.3%	22	57.9%	10	26.3%	3	7.9%	1	2.6%	38	3.6	0.8
2002	5	7.6%	33	50.0%	22	33.3%	5	7.6%	1	1.5%	66	3.5	0.8
2003	6	12.0%	26	52.0%	13	26.0%	4	8.0%	1	2.0%	50	3.6	0.9
2004	17	18.3%	49	52.7%	21	22.6%	4	4.3%	2	2.2%	93	3.8	0.9
3. Instruction in your major field													
2000	6	22.2%	12	44.4%	5	18.5%	3	11.1%	1	3.7%	27	3.7	1.1
2001	3	7.9%	16	42.1%	16	42.1%	3	7.9%		0.0%	38	3.5	0.8
2002	3	4.6%	28	43.1%	24	36.9%	9	13.8%	1	1.5%	65	3.4	0.8
2003	6	11.8%	25	49.0%	13	25.5%	6	11.8%	1	2.0%	51	3.6	0.9
2004	13	14.1%	53	57.6%	19	20.7%	4	4.3%	3	3.3%	92	3.8	0.9
4. Out-of-class availability of your instructors													
2000	4	14.8%	14	51.9%	5	18.5%	3	11.1%	1	3.7%	27	3.6	1.0
2001	2	5.0%	13	32.5%	22	55.0%	3	7.5%		0.0%	40	3.4	0.7
2002	5	7.7%	15	23.1%	30	46.2%	10	15.4%	5	7.7%	65	3.1	1.0
2003	4	7.8%	19	37.3%	23	45.1%	4	7.8%	1	2.0%	51	3.4	0.8
2004	4	4.3%	47	50.0%	30	31.9%	9	9.6%	4	4.3%	94	3.4	0.9
5. Attitude of the faculty toward students													
2000	5	18.5%	7	25.9%	8	29.6%	3	11.1%	4	14.8%	27	3.2	1.3
2001	3	7.9%	16	42.1%	12	31.6%	7	18.4%		0.0%	38	3.4	0.9
2002	5	7.6%	16	24.2%	28	42.4%	11	16.7%	6	9.1%	66	3.0	1.0
2003	6	11.8%	15	29.4%	19	37.3%	8	15.7%	3	5.9%	51	3.3	1.1
2004	4	4.3%	38	40.4%	33	35.1%	14	14.9%	5	5.3%	94	3.2	0.9

**ACT Student Opinion Survey
Satisfaction with College Environment
Management Majors**

5 = Very Satisfied 4 = Satisfied 3 = Neutral 2 = Dissatisfied 1 = Very Dissatisfied

6. Variety of courses offered at this college

Year	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Total	Average	SD
2000	2	7.4%	12	44.4%	8	29.6%	2	7.4%	3	11.1%	27	3.3	1.1
2001	4	10.0%	19	47.5%	14	35.0%	3	7.5%		0.0%	40	3.6	0.8
2002	6	9.0%	26	38.8%	20	29.9%	12	17.9%	3	4.5%	67	3.3	1.0
2003	7	13.7%	16	31.4%	17	33.3%	10	19.6%	1	2.0%	51	3.4	1.0
2004	11	12.1%	41	45.1%	24	26.4%	10	11.0%	5	5.5%	91	3.5	1.0

7. Class size relative to the type of course

2000	4	14.8%	16	59.3%	6	22.2%		0.0%	1	3.7%	27	3.8	0.8
2001	3	7.5%	22	55.0%	11	27.5%	3	7.5%	1	2.5%	40	3.6	0.8
2002	3	4.5%	31	47.0%	23	34.8%	6	9.1%	3	4.5%	66	3.4	0.9
2003	10	19.6%	24	47.1%	15	29.4%	1	2.0%	1	2.0%	51	3.8	0.8
2004	15	16.0%	52	55.3%	21	22.3%	5	5.3%	1	1.1%	94	3.8	0.8

8. Flexibility to design your own program of study

2000	1	4.2%	9	37.5%	11	45.8%	2	8.3%	1	4.2%	24	3.3	0.9
2001	1	2.9%	15	42.9%	16	45.7%	3	8.6%		0.0%	35	3.4	0.7
2002	5	8.5%	23	39.0%	22	37.3%	8	13.6%	1	1.7%	59	3.4	0.9
2003	7	14.0%	17	34.0%	23	46.0%	2	4.0%	1	2.0%	50	3.5	0.9
2004	11	12.1%	35	38.5%	37	40.7%	6	6.6%	2	2.2%	91	3.5	0.9

9. Availability of your advisor

2000	5	19.2%	6	23.1%	7	26.9%	6	23.1%	2	7.7%	26	3.2	1.2
2001	5	12.8%	10	25.6%	16	41.0%	8	20.5%		0.0%	39	3.3	1.0
2002	6	9.2%	19	29.2%	23	35.4%	9	13.8%	8	12.3%	65	3.1	1.1
2003	6	11.8%	20	39.2%	15	29.4%	5	9.8%	5	9.8%	51	3.3	1.1
2004	9	9.8%	38	41.3%	28	30.4%	13	14.1%	4	4.3%	92	3.4	1.0

10. Value of the information provided by your advisor

2000	5	19.2%	8	30.8%	7	26.9%	4	15.4%	2	7.7%	26	3.4	1.2
2001	5	13.2%	12	31.6%	14	36.8%	6	15.8%	1	2.6%	38	3.4	1.0
2002	6	9.1%	19	28.8%	25	37.9%	10	15.2%	6	9.1%	66	3.1	1.1
2003	8	15.7%	17	33.3%	16	31.4%	5	9.8%	5	9.8%	51	3.4	1.2
2004	13	14.1%	43	46.7%	26	28.3%	9	9.8%	1	1.1%	92	3.6	0.9

ACT Student Opinion Survey
Satisfaction with College Environment
Management Majors

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	Year	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Total	Average	SD
11. Preparation you are receiving for your future occupation	2000	4	15.4%	12	46.2%	5	19.2%	4	15.4%	1	3.8%	26	3.5	1.1
	2001	2	5.1%	16	41.0%	15	38.5%	4	10.3%	2	5.1%	39	3.3	0.9
	2002	6	9.0%	18	26.9%	29	43.3%	9	13.4%	5	7.5%	67	3.2	1.0
	2003	6	11.8%	20	39.2%	14	27.5%	9	17.6%	2	3.9%	51	3.4	1.0
	2004	15	16.3%	41	44.6%	24	26.1%	11	12.0%	1	1.1%	92	3.6	0.9
22. Classroom facilities	2000	2	7.7%	12	46.2%	5	19.2%	5	19.2%	2	7.7%	26	3.3	1.1
	2001	2	5.0%	15	37.5%	11	27.5%	8	20.0%	4	10.0%	40	3.1	1.1
	2002	2	3.0%	21	31.3%	20	29.9%	15	22.4%	9	13.4%	67	2.9	1.1
	2003	3	6.0%	15	30.0%	18	36.0%	11	22.0%	3	6.0%	50	3.1	1.0
	2004	4	4.3%	36	38.7%	31	33.3%	17	18.3%	5	5.4%	93	3.2	1.0
23. Laboratory facilities	2000	2	8.3%	11	45.8%	8	33.3%	2	8.3%	1	4.2%	24	3.5	0.9
	2001		0.0%	15	39.5%	15	39.5%	6	15.8%	2	5.3%	38	3.1	0.9
	2002	3	4.6%	16	24.6%	27	41.5%	11	16.9%	8	12.3%	65	2.9	1.1
	2003	5	10.0%	12	24.0%	22	44.0%	9	18.0%	2	4.0%	50	3.2	1.0
	2004	4	4.4%	40	44.4%	32	35.6%	10	11.1%	4	4.4%	90	3.3	0.9
31. Availability of the courses you want at times you can take them	2000	1	3.8%	5	19.2%	7	26.9%	7	26.9%	6	23.1%	26	2.5	1.2
	2001		0.0%	8	20.0%	9	22.5%	17	42.5%	6	15.0%	40	2.5	1.0
	2002	2	3.0%	19	28.4%	19	28.4%	10	14.9%	17	25.4%	67	2.7	1.2
	2003	3	6.0%	10	20.0%	12	24.0%	13	26.0%	12	24.0%	50	2.6	1.2
	2004	3	3.2%	26	27.7%	25	26.6%	20	21.3%	20	21.3%	94	2.7	1.2
35. Attitude of the college nonteaching staff toward students	2000	2	8.0%	7	28.0%	8	32.0%	4	16.0%	4	16.0%	25	3.0	1.2
	2001		0.0%	11	27.5%	19	47.5%	9	22.5%	1	2.5%	40	3.0	0.8
	2002	1	1.6%	13	20.3%	28	43.8%	8	12.5%	14	21.9%	64	2.7	1.1
	2003	8	15.7%	11	21.6%	23	45.1%	2	3.9%	7	13.7%	51	3.2	1.2
	2004	3	3.3%	29	31.5%	35	38.0%	10	10.9%	15	16.3%	92	2.9	1.1
42. This college in general	2000	4	16.0%	13	52.0%	4	16.0%	2	8.0%	2	8.0%	25	3.6	1.1
	2001	2	5.0%	17	42.5%	17	42.5%	4	10.0%		0.0%	40	3.4	0.7
	2002	6	9.0%	23	34.3%	25	37.3%	6	9.0%	7	10.4%	67	3.2	1.1
	2003	8	16.0%	18	36.0%	15	30.0%	4	8.0%	5	10.0%	50	3.4	1.2
	2004	14	15.1%	40	43.0%	29	31.2%	5	5.4%	5	5.4%	93	3.6	1.0

**ACT Student Opinion Survey
Louisiana Instructor Questions
Management Majors**

Year	<i>All of them know me well.</i>		<i>Many of them know me well.</i>		<i>Some know me well and some do not.</i>		<i>Only a few of them know me well.</i>		<i>None of them know me well.</i>		Total
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	
2000*											
2001	6	16.2%	18	48.6%	12	32.4%	1	2.7%		0.0%	37
2002	6	9.1%	25	37.9%	27	40.9%	6	9.1%	2	3.0%	66
2003	5	11.4%	4	9.1%	13	29.5%	16	36.4%	6	13.6%	44
2004	3	3.8%	18	22.8%	28	35.4%	17	21.5%	13	16.5%	79

7. How well do instructors in your program know you?

Year	<i>Very Good</i>		<i>Good</i>		<i>Average</i>		<i>Poor</i>		<i>Very Poor</i>		Total
	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	
2000*											
2001	4	10.8%	14	37.8%	19	51.4%		0.0%		0.0%	37
2002	5	7.6%	23	34.8%	27	40.9%	11	16.7%		0.0%	66
2003	5	11.4%	17	38.6%	18	40.9%	3	6.8%	1	2.3%	44
2004	17	21.5%	36	45.6%	19	24.1%	7	8.9%		0.0%	79

*Less than 10 students responded to this question in this year.