

**ACT Student Opinion Survey Demographics  
Rehabilitation Services Majors**

|                                  | 2002      |         | 2003      |         | 2004      |         |
|----------------------------------|-----------|---------|-----------|---------|-----------|---------|
|                                  | Count     | Percent | Count     | Percent | Count     | Percent |
| <b>Age</b>                       |           |         |           |         |           |         |
| 18 or Under                      | 2         | 6.7%    |           | 0.0%    | 1         | 5.0%    |
| 19                               |           | 0.0%    | 2         | 8.3%    |           | 0.0%    |
| 20                               | 7         | 23.3%   | 2         | 8.3%    | 3         | 15.0%   |
| 21                               | 7         | 23.3%   | 7         | 29.2%   | 5         | 25.0%   |
| 22                               | 3         | 10.0%   | 2         | 8.3%    | 4         | 20.0%   |
| 23 to 25                         | 5         | 16.7%   | 6         | 25.0%   | 7         | 35.0%   |
| 26 to 29                         | 2         | 6.7%    | 2         | 8.3%    |           | 0.0%    |
| 30 to 39                         | 1         | 3.3%    | 1         | 4.2%    |           | 0.0%    |
| 40 to 61                         | 3         | 10.0%   | 2         | 8.3%    |           | 0.0%    |
| 62 or Over                       |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| <b>Total</b>                     | <b>30</b> |         | <b>24</b> |         | <b>20</b> |         |
| <b>Race</b>                      |           |         |           |         |           |         |
| African American or Black        | 30        | 100.0%  | 24        | 100.0%  | 20        | 100.0%  |
| Native American                  |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| Caucasian or White               |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| Mexican                          |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| Asian                            |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| Hispanic                         |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| Other                            |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| I prefer not to respond.         |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| <b>Total</b>                     | <b>30</b> |         | <b>24</b> |         | <b>20</b> |         |
| <b>Class</b>                     |           |         |           |         |           |         |
| Freshman                         | 2         | 6.7%    |           | 0.0%    | 3         | 15.0%   |
| Sophomore                        | 1         | 3.3%    | 1         | 4.2%    | 1         | 5.0%    |
| Junior                           | 14        | 46.7%   | 8         | 33.3%   | 5         | 25.0%   |
| Senior                           | 11        | 36.7%   | 15        | 62.5%   | 11        | 55.0%   |
| Graduate or Professional Student | 1         | 0.0%    |           | 0.0%    |           | 0.0%    |
| Special Student                  |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| Other/Unclassified               | 1         | 3.3%    |           | 0.0%    |           | 0.0%    |
| <b>Total</b>                     | <b>30</b> |         | <b>24</b> |         | <b>20</b> |         |

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|   | 2002      |         | 2003      |         | 2004      |         |
|---|-----------|---------|-----------|---------|-----------|---------|
|   | Count     | Percent | Count     | Percent | Count     | Percent |
| <b>Purpose</b>  |           |         |           |         |           |         |
| No Definite Purpose in Mind                                   | 1         | 3.4%    |           | 0.0%    | 2         | 10.0%   |
| To Take a Few Job-Related Courses                             |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| To Take a Few Courses for Self-Improvement                    |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| To Take Courses Necessary for Transferring to Another College |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| To Obtain or Maintain a Certification                         |           | 0.0%    |           | 0.0%    | 2         | 10.0%   |
| To Complete a Vocational/Technical Program                    |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| To Obtain an Associate Degree                                 |           | 0.0%    | 1         | 4.2%    |           | 0.0%    |
| To Obtain a Bachelor's Degree                                 | 26        | 89.7%   | 23        | 95.8%   | 15        | 75.0%   |
| To Obtain a Master's Degree                                   | 2         | 6.9%    |           | 0.0%    | 1         | 5.0%    |
| To Obtain a Doctorate or Professional Degree                  |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| <b>Total</b>  | <b>29</b> |         | <b>24</b> |         | <b>20</b> |         |
| <b>Sex</b>  |           |         |           |         |           |         |
| Male  | 1         | 3.3%    | 1         | 4.2%    | 4         | 20.0%   |
| Female  | 29        | 96.7%   | 23        | 95.8%   | 16        | 80.0%   |
| <b>Total</b>  | <b>30</b> |         | <b>24</b> |         | <b>20</b> |         |
| <b>Marital Status</b>   |           |         |           |         |           |         |
| Unmarried   | 26        | 86.7%   | 21        | 87.5%   | 19        | 95.0%   |
| Married   | 3         | 10.0%   | 3         | 12.5%   | 1         | 5.0%    |
| Separated   |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| Prefer not to respond.  | 1         | 3.3%    |           | 0.0%    |           | 0.0%    |
| <b>Total</b>  | <b>30</b> |         | <b>24</b> |         | <b>20</b> |         |
| <b>Hours Employed</b>   |           |         |           |         |           |         |
| 0 or Only Occasional Jobs                                     | 10        | 33.3%   | 7         | 29.2%   | 9         | 45.0%   |
| 1 to 10   | 1         | 3.3%    | 2         | 8.3%    |           | 0.0%    |
| 11 to 20  | 7         | 23.3%   | 2         | 8.3%    | 3         | 15.0%   |
| 21 to 30  | 4         | 13.3%   | 7         | 29.2%   | 6         | 30.0%   |
| 31 to 40  | 8         | 26.7%   | 5         | 20.8%   | 2         | 10.0%   |
| Over 40   |           | 0.0%    | 1         | 4.2%    |           | 0.0%    |
| <b>Total</b>  | <b>30</b> |         | <b>24</b> |         | <b>20</b> |         |

**ACT Student Opinion Survey Demographics  
Rehabilitation Services Majors**

|                                 | 2002      |         | 2003      |         | 2004      |         |
|---------------------------------|-----------|---------|-----------|---------|-----------|---------|
|                                 | Count     | Percent | Count     | Percent | Count     | Percent |
| <b>Enrollment Status</b>        |           |         |           |         |           |         |
| Full-time                       | 26        | 86.7%   | 24        | 100.0%  | 20        | 100.0%  |
| Part-time                       | 4         | 13.3%   |           | 0.0%    |           | 0.0%    |
| <b>Total</b>                    | <b>30</b> |         | <b>24</b> |         | <b>20</b> |         |
| <b>Residence</b>                |           |         |           |         |           |         |
| In-State                        | 28        | 96.6%   | 21        | 87.5%   | 17        | 85.0%   |
| Out-of-State                    | 1         | 3.4%    | 3         | 12.5%   | 3         | 15.0%   |
| International                   |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| <b>Total</b>                    | <b>29</b> |         | <b>24</b> |         | <b>20</b> |         |
| <b>Prior School Type</b>        |           |         |           |         |           |         |
| High School                     | 26        | 86.7%   | 20        | 83.3%   | 16        | 80.0%   |
| Vocational/Technical School     | 1         | 3.3%    | 1         | 4.2%    |           | 0.0%    |
| 2-Year College                  |           | 0.0%    | 1         | 4.2%    | 3         | 15.0%   |
| 4-Year College or University    | 2         | 6.7%    | 2         | 8.3%    | 1         | 5.0%    |
| Graduate/Professional College   |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| Other                           | 1         | 3.3%    |           | 0.0%    |           | 0.0%    |
| <b>Total</b>                    | <b>30</b> |         | <b>24</b> |         | <b>20</b> |         |
| <b>Current Residence Type</b>   |           |         |           |         |           |         |
| College Residence Hall          | 12        | 40.0%   | 6         | 25.0%   | 9         | 45.0%   |
| Fraternity or Sorority House    |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| College Married Student Housing |           | 0.0%    |           | 0.0%    |           | 0.0%    |
| Off-Campus Room or Apartment    | 6         | 20.0%   | 8         | 33.3%   | 4         | 20.0%   |
| Home of Parents or Relatives    | 7         | 23.3%   | 7         | 29.2%   | 6         | 30.0%   |
| Own Home                        | 4         | 13.3%   | 3         | 12.5%   | 1         | 5.0%    |
| Other                           | 1         | 3.3%    |           | 0.0%    |           | 0.0%    |
| <b>Total</b>                    | <b>30</b> |         | <b>24</b> |         | <b>20</b> |         |
| <b>Financial Aid</b>            |           |         |           |         |           |         |
| Yes                             | 25        | 83.3%   | 17        | 70.8%   | 12        | 60.0%   |
| No                              | 5         | 16.7%   | 7         | 29.2%   | 8         | 40.0%   |
| <b>Total</b>                    | <b>30</b> |         | <b>24</b> |         | <b>20</b> |         |

**ACT Student Opinion Survey  
Use of College Services  
Rehabilitation Services Majors**

|  | Use of Service       |         |                 |         |             |         | Total |
|--|----------------------|---------|-----------------|---------|-------------|---------|-------|
|  | <i>Not Available</i> |         | <i>Not Used</i> |         | <i>Used</i> |         |       |
| Year   | Count                | Percent | Count           | Percent | Count       | Percent |       |
| <b>1. Academic Advising Services</b>           |                      |         |                 |         |             |         |       |
| 2002   |                      | 0.0%    | 4               | 17.4%   | 19          | 82.6%   | 23    |
| 2003   |                      | 0.0%    | 3               | 14.3%   | 18          | 85.7%   | 21    |
| 2004   |                      | 0.0%    | 2               | 12.5%   | 14          | 87.5%   | 16    |
| <b>9. College-Sponsored tutorial services</b>  |                      |         |                 |         |             |         |       |
| 2002   | 1                    | 3.7%    | 23              | 85.2%   | 3           | 11.1%   | 27    |
| 2003   |                      | 0.0%    | 19              | 90.5%   | 2           | 9.5%    | 21    |
| 2004   |                      | 0.0%    | 14              | 87.5%   | 2           | 12.5%   | 16    |
| <b>14. College-sponsored social activities</b> |                      |         |                 |         |             |         |       |
| 2002   |                      | 0.0%    | 6               | 26.1%   | 17          | 73.9%   | 23    |
| 2003   |                      | 0.0%    | 6               | 28.6%   | 15          | 71.4%   | 21    |
| 2004   |                      | 0.0%    | 5               | 35.7%   | 9           | 64.3%   | 14    |

**ACT Student Opinion Survey  
Satisfaction with College Services  
Rehabilitation Services Majors**

**Satisfaction with Service**

**5 = Very Satisfied      4 = Satisfied      3 = Neutral      2 = Dissatisfied      1 = Very Dissatisfied**

|  | Year | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Total | Average | SD  |
|--|------|-------|---------|-------|---------|-------|---------|-------|---------|-------|---------|-------|---------|-----|
| <b>1. Academic Advising Services</b>           |      |       |         |       |         |       |         |       |         |       |         |       |         |     |
|  | 2002 | 7     | 36.8%   | 7     | 36.8%   | 3     | 15.8%   | 2     | 10.5%   |       | 0.0%    | 19    | 4.0     | 1.0 |
|  | 2003 | 5     | 27.8%   | 9     | 50.0%   | 4     | 22.2%   |       | 0.0%    |       | 0.0%    | 18    | 4.1     | 0.7 |
|  | 2004 | 4     | 28.6%   | 6     | 42.9%   | 2     | 14.3%   |       | 0.0%    | 2     | 14.3%   | 14    | 3.7     | 1.3 |
| <b>9. College-Sponsored tutorial services</b>  |      |       |         |       |         |       |         |       |         |       |         |       |         |     |
|  | 2002 | 2     | 66.7%   | 1     | 33.3%   |       | 0.0%    |       | 0.0%    |       | 0.0%    | 3     | 4.7     | 0.6 |
|  | 2003 | 1     | 50.0%   | 1     | 50.0%   |       | 0.0%    |       | 0.0%    |       | 0.0%    | 2     | 4.5     | 0.7 |
|  | 2004 |       | 0.0%    | 2     | 100.0%  |       | 0.0%    |       | 0.0%    |       | 0.0%    | 2     | 4.0     | 0.0 |
| <b>14. College-sponsored social activities</b> |      |       |         |       |         |       |         |       |         |       |         |       |         |     |
|  | 2002 | 5     | 29.4%   | 10    | 58.8%   | 1     | 5.9%    |       | 0.0%    | 1     | 5.9%    | 17    | 4.1     | 1.0 |
|  | 2003 | 2     | 13.3%   | 8     | 53.3%   | 4     | 26.7%   | 1     | 6.7%    |       | 0.0%    | 15    | 3.7     | 0.8 |
|  | 2004 |       | 0.0%    | 6     | 75.0%   | 2     | 25.0%   |       | 0.0%    |       | 0.0%    | 8     | 3.8     | 0.5 |

**ACT Student Opinion Survey  
Satisfaction with College Environment  
Rehabilitation Services Majors**

|   | <b>5 = Very Satisfied</b> |                | <b>4 = Satisfied</b> |                | <b>3 = Neutral</b> |                | <b>2 = Dissatisfied</b> |                | <b>1 = Very Dissatisfied</b> |                | <b>Total</b> | <b>Average</b> | <b>SD</b> |
|---|---------------------------|----------------|----------------------|----------------|--------------------|----------------|-------------------------|----------------|------------------------------|----------------|--------------|----------------|-----------|
|   | <b>Count</b>              | <b>Percent</b> | <b>Count</b>         | <b>Percent</b> | <b>Count</b>       | <b>Percent</b> | <b>Count</b>            | <b>Percent</b> | <b>Count</b>                 | <b>Percent</b> |              |                |           |
| <b>1. Testing/grading system</b>                        |                           |                |                      |                |                    |                |                         |                |                              |                |              |                |           |
| 2002  | 8                         | 27.6%          | 17                   | 58.6%          | 3                  | 10.3%          | 1                       | 3.4%           |                              | 0.0%           | 29           | 4.1            | 0.7       |
| 2003  | 3                         | 12.5%          | 16                   | 66.7%          | 5                  | 20.8%          |                         | 0.0%           |                              | 0.0%           | 24           | 3.9            | 0.6       |
| 2004  | 4                         | 21.1%          | 11                   | 57.9%          | 4                  | 21.1%          |                         | 0.0%           |                              | 0.0%           | 19           | 4.0            | 0.7       |
| <b>2. Course content in your major field</b>            |                           |                |                      |                |                    |                |                         |                |                              |                |              |                |           |
| 2002  | 7                         | 23.3%          | 17                   | 56.7%          | 5                  | 16.7%          | 1                       | 3.3%           |                              | 0.0%           | 30           | 4.0            | 0.7       |
| 2003  | 6                         | 25.0%          | 13                   | 54.2%          | 3                  | 12.5%          | 2                       | 8.3%           |                              | 0.0%           | 24           | 4.0            | 0.9       |
| 2004  | 3                         | 16.7%          | 9                    | 50.0%          | 5                  | 27.8%          | 1                       | 5.6%           |                              | 0.0%           | 18           | 3.8            | 0.8       |
| <b>3. Instruction in your major field</b>               |                           |                |                      |                |                    |                |                         |                |                              |                |              |                |           |
| 2002  | 9                         | 31.0%          | 18                   | 62.1%          | 2                  | 6.9%           |                         | 0.0%           |                              | 0.0%           | 29           | 4.2            | 0.6       |
| 2003  | 6                         | 25.0%          | 12                   | 50.0%          | 6                  | 25.0%          |                         | 0.0%           |                              | 0.0%           | 24           | 4.0            | 0.7       |
| 2004  | 3                         | 16.7%          | 11                   | 61.1%          | 2                  | 11.1%          | 2                       | 11.1%          |                              | 0.0%           | 18           | 3.8            | 0.9       |
| <b>4. Out-of-class availability of your instructors</b> |                           |                |                      |                |                    |                |                         |                |                              |                |              |                |           |
| 2002  | 6                         | 20.7%          | 18                   | 62.1%          | 5                  | 17.2%          |                         | 0.0%           |                              | 0.0%           | 29           | 4.0            | 0.6       |
| 2003  | 4                         | 17.4%          | 13                   | 56.5%          | 6                  | 26.1%          |                         | 0.0%           |                              | 0.0%           | 23           | 3.9            | 0.7       |
| 2004  | 2                         | 11.1%          | 9                    | 50.0%          | 6                  | 33.3%          | 1                       | 5.6%           |                              | 0.0%           | 18           | 3.7            | 0.8       |
| <b>5. Attitude of the faculty toward students</b>       |                           |                |                      |                |                    |                |                         |                |                              |                |              |                |           |
| 2002  | 6                         | 20.0%          | 10                   | 33.3%          | 12                 | 40.0%          | 1                       | 3.3%           | 1                            | 3.3%           | 30           | 3.6            | 1.0       |
| 2003  | 2                         | 8.3%           | 11                   | 45.8%          | 9                  | 37.5%          | 2                       | 8.3%           |                              | 0.0%           | 24           | 3.5            | 0.8       |
| 2004  | 2                         | 10.5%          | 9                    | 47.4%          | 4                  | 21.1%          | 2                       | 10.5%          | 2                            | 10.5%          | 19           | 3.4            | 1.2       |
| <b>6. Variety of courses offered at this college</b>    |                           |                |                      |                |                    |                |                         |                |                              |                |              |                |           |
| 2002  | 5                         | 16.7%          | 16                   | 53.3%          | 5                  | 16.7%          | 4                       | 13.3%          |                              | 0.0%           | 30           | 3.7            | 0.9       |
| 2003  | 3                         | 12.5%          | 11                   | 45.8%          | 8                  | 33.3%          | 2                       | 8.3%           |                              | 0.0%           | 24           | 3.6            | 0.8       |
| 2004  | 2                         | 10.5%          | 8                    | 42.1%          | 8                  | 42.1%          | 1                       | 5.3%           |                              | 0.0%           | 19           | 3.6            | 0.8       |

**ACT Student Opinion Survey  
Satisfaction with College Environment  
Rehabilitation Services Majors**

**5 = Very Satisfied      4 = Satisfied      3 = Neutral      2 = Dissatisfied      1 = Very Dissatisfied**

| Year  | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Total | Average | SD  |
|---|-------|---------|-------|---------|-------|---------|-------|---------|-------|---------|-------|---------|-----|
| <b>7. Class size relative to the type of course</b>                 |       |         |       |         |       |         |       |         |       |         |       |         |     |
| 2002  | 6     | 20.0%   | 20    | 66.7%   | 4     | 13.3%   |       | 0.0%    |       | 0.0%    | 30    | 4.1     | 0.6 |
| 2003  | 3     | 12.5%   | 14    | 58.3%   | 7     | 29.2%   |       | 0.0%    |       | 0.0%    | 24    | 3.8     | 0.6 |
| 2004  | 4     | 21.1%   | 12    | 63.2%   | 3     | 15.8%   |       | 0.0%    |       | 0.0%    | 19    | 4.1     | 0.6 |
| <b>8. Flexibility to design your own program of study</b>           |       |         |       |         |       |         |       |         |       |         |       |         |     |
| 2002  | 3     | 10.3%   | 19    | 65.5%   | 6     | 20.7%   | 1     | 3.4%    |       | 0.0%    | 29    | 3.8     | 0.7 |
| 2003  | 2     | 10.5%   | 8     | 42.1%   | 6     | 31.6%   | 3     | 15.8%   |       | 0.0%    | 19    | 3.5     | 0.9 |
| 2004  | 1     | 5.9%    | 10    | 58.8%   | 4     | 23.5%   | 2     | 11.8%   |       | 0.0%    | 17    | 3.6     | 0.8 |
| <b>9. Availability of your advisor</b>                              |       |         |       |         |       |         |       |         |       |         |       |         |     |
| 2002  | 10    | 33.3%   | 13    | 43.3%   | 6     | 20.0%   | 1     | 3.3%    |       | 0.0%    | 30    | 4.1     | 0.8 |
| 2003  | 5     | 20.8%   | 14    | 58.3%   | 5     | 20.8%   |       | 0.0%    |       | 0.0%    | 24    | 4.0     | 0.7 |
| 2004  | 2     | 10.5%   | 9     | 47.4%   | 6     | 31.6%   | 2     | 10.5%   |       | 0.0%    | 19    | 3.6     | 0.8 |
| <b>10. Value of the information provided by your advisor</b>        |       |         |       |         |       |         |       |         |       |         |       |         |     |
| 2002  | 9     | 30.0%   | 13    | 43.3%   | 7     | 23.3%   | 1     | 3.3%    |       | 0.0%    | 30    | 4.0     | 0.8 |
| 2003  | 6     | 25.0%   | 13    | 54.2%   | 5     | 20.8%   |       | 0.0%    |       | 0.0%    | 24    | 4.0     | 0.7 |
| 2004  | 3     | 15.8%   | 10    | 52.6%   | 4     | 21.1%   | 2     | 10.5%   |       | 0.0%    | 19    | 3.7     | 0.9 |
| <b>11. Preparation you are receiving for your future occupation</b> |       |         |       |         |       |         |       |         |       |         |       |         |     |
| 2002  | 9     | 30.0%   | 14    | 46.7%   | 6     | 20.0%   | 1     | 3.3%    |       | 0.0%    | 30    | 4.0     | 0.8 |
| 2003  | 4     | 16.7%   | 14    | 58.3%   | 5     | 20.8%   | 1     | 4.2%    |       | 0.0%    | 24    | 3.9     | 0.7 |
| 2004  | 4     | 21.1%   | 8     | 42.1%   | 6     | 31.6%   | 1     | 5.3%    |       | 0.0%    | 19    | 3.8     | 0.9 |
| <b>22. Classroom facilities</b>                                     |       |         |       |         |       |         |       |         |       |         |       |         |     |
| 2002  | 3     | 10.0%   | 18    | 60.0%   | 6     | 20.0%   | 3     | 10.0%   |       | 0.0%    | 30    | 3.7     | 0.8 |
| 2003  |       | 0.0%    | 9     | 37.5%   | 10    | 41.7%   | 5     | 20.8%   |       | 0.0%    | 24    | 3.2     | 0.8 |
| 2004  |       | 0.0%    | 11    | 57.9%   | 5     | 26.3%   | 3     | 15.8%   |       | 0.0%    | 19    | 3.4     | 0.8 |

**ACT Student Opinion Survey  
Satisfaction with College Environment  
Rehabilitation Services Majors**

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| Year   | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Total | Average | SD  |
|--|-------|---------|-------|---------|-------|---------|-------|---------|-------|---------|-------|---------|-----|
| <b>23. Laboratory facilities</b>   |       |         |       |         |       |         |       |         |       |         |       |         |     |
| 2002   | 2     | 6.9%    | 15    | 51.7%   | 9     | 31.0%   | 3     | 10.3%   |       | 0.0%    | 29    | 3.6     | 0.8 |
| 2003   | 2     | 9.1%    | 7     | 31.8%   | 10    | 45.5%   | 1     | 4.5%    | 2     | 9.1%    | 22    | 3.3     | 1.0 |
| 2004   |       | 0.0%    | 9     | 50.0%   | 6     | 33.3%   | 1     | 5.6%    | 2     | 11.1%   | 18    | 3.2     | 1.0 |
| <b>31. Availability of the courses you want at times you can take them</b> |       |         |       |         |       |         |       |         |       |         |       |         |     |
| 2002   | 4     | 13.3%   | 10    | 33.3%   | 7     | 23.3%   | 6     | 20.0%   | 3     | 10.0%   | 30    | 3.2     | 1.2 |
| 2003   | 1     | 4.2%    | 10    | 41.7%   | 4     | 16.7%   | 7     | 29.2%   | 2     | 8.3%    | 24    | 3.0     | 1.1 |
| 2004   | 1     | 5.3%    | 7     | 36.8%   | 5     | 26.3%   | 3     | 15.8%   | 3     | 15.8%   | 19    | 3.0     | 1.2 |
| <b>35. Attitude of the college nonteaching staff toward students</b>       |       |         |       |         |       |         |       |         |       |         |       |         |     |
| 2002   | 1     | 3.6%    | 8     | 28.6%   | 11    | 39.3%   | 5     | 17.9%   | 3     | 10.7%   | 28    | 3.0     | 1.0 |
| 2003   | 1     | 4.2%    | 7     | 29.2%   | 10    | 41.7%   | 4     | 16.7%   | 2     | 8.3%    | 24    | 3.0     | 1.0 |
| 2004   |       | 0.0%    | 8     | 42.1%   | 7     | 36.8%   | 1     | 5.3%    | 3     | 15.8%   | 19    | 3.1     | 1.1 |
| <b>42. This college in general</b>   |       |         |       |         |       |         |       |         |       |         |       |         |     |
| 2002   | 3     | 10.0%   | 19    | 63.3%   | 5     | 16.7%   | 2     | 6.7%    | 1     | 3.3%    | 30    | 3.7     | 0.9 |
| 2003   | 2     | 8.3%    | 11    | 45.8%   | 11    | 45.8%   |       | 0.0%    |       | 0.0%    | 24    | 3.6     | 0.6 |
| 2004   | 3     | 15.8%   | 12    | 63.2%   | 3     | 15.8%   | 1     | 5.3%    |       | 0.0%    | 19    | 3.9     | 0.7 |

**ACT Student Opinion Survey  
Louisiana Instructor Questions  
Rehabilitation Services**

| Year | <i>All of them know me well.</i> |         | <i>Many of them know me well.</i> |         | <i>Some know me well and some do not.</i> |         | <i>Only a few of them know me well.</i> |         | <i>None of them know me well.</i> |         | Total |
|------|----------------------------------|---------|-----------------------------------|---------|---|---------|---|---------|-----------------------------------|---------|-------|
|      | Count                            | Percent | Count                             | Percent | Count                                     | Percent | Count                                   | Percent | Count                             | Percent |       |
| 2002 | 13                               | 43.3%   | 15                                | 50.0%   | 2   | 6.7%    |   | 0.0%    |                                   | 0.0%    | 30    |
| 2003 | 4                                | 18.2%   | 6                                 | 27.3%   | 6   | 27.3%   | 5                                       | 22.7%   | 1                                 | 4.5%    | 22    |
| 2004 | 1                                | 7.1%    | 4                                 | 28.6%   | 3   | 21.4%   | 3                                       | 21.4%   | 3                                 | 21.4%   | 14    |

| Year | <i>Very Good</i> |         | <i>Good</i> |         | <i>Average</i> |         | <i>Poor</i> |         | <i>Very Poor</i> |         | Total |
|------|------------------|---------|-------------|---------|----------------|---------|-------------|---------|------------------|---------|-------|
|      | Count            | Percent | Count       | Percent | Count          | Percent | Count       | Percent | Count            | Percent |       |
| 2002 | 4                | 13.3%   | 19          | 63.3%   | 7              | 23.3%   |             | 0.0%    |                  | 0.0%    | 30    |
| 2003 | 9                | 40.9%   | 10          | 45.5%   | 3              | 13.6%   |             | 0.0%    |                  | 0.0%    | 22    |
| 2004 | 4                | 28.6%   | 7           | 50.0%   | 3              | 21.4%   |             | 0.0%    |                  | 0.0%    | 14    |