

**ACT Student Opinion Survey Demographics
Social Work Majors**

| | 2001 | | 2002 | | 2003 | | 2004 | |
|----------------------------------|-----------|---------|-----------|---------|-----------|---------|-----------|---------|
| | Count | Percent | Count | Percent | Count | Percent | Count | Percent |
| Age | | | | | | | | |
| 18 or Under | | 0.0% | 1 | 5.6% | | 0.0% | 5 | 29.4% |
| 19 | 1 | 3.4% | 2 | 11.1% | 3 | 6.4% | 1 | 5.9% |
| 20 | 5 | 17.2% | 7 | 38.9% | 9 | 19.1% | 3 | 17.6% |
| 21 | 10 | 34.5% | 1 | 5.6% | 10 | 21.3% | 4 | 23.5% |
| 22 | 3 | 10.3% | 1 | 5.6% | 10 | 21.3% | | 0.0% |
| 23 to 25 | 4 | 13.8% | 1 | 5.6% | 10 | 21.3% | 2 | 11.8% |
| 26 to 29 | 2 | 6.9% | | 0.0% | | 0.0% | 1 | 5.9% |
| 30 to 39 | 3 | 10.3% | 3 | 16.7% | 3 | 6.4% | | 0.0% |
| 40 to 61 | 1 | 3.4% | 2 | 11.1% | 2 | 4.3% | 1 | 5.9% |
| 62 or Over | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| Total | 29 | | 18 | | 47 | | 17 | |
| Race | | | | | | | | |
| African American or Black | 29 | 100.0% | 18 | 100.0% | 44 | 93.6% | 17 | 100.0% |
| Native American | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| Caucasian or White | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| Mexican | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| Asian | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| Hispanic | | 0.0% | | 0.0% | 1 | 2.1% | | 0.0% |
| Other | | 0.0% | | 0.0% | 1 | 2.1% | | 0.0% |
| I prefer not to respond. | | 0.0% | | 0.0% | 1 | 2.1% | | 0.0% |
| Total | 29 | | 18 | | 47 | | 17 | |
| Class | | | | | | | | |
| Freshman | 2 | 6.9% | 4 | 22.2% | 2 | 4.3% | 6 | 35.3% |
| Sophomore | 2 | 6.9% | 6 | 33.3% | 10 | 21.3% | 3 | 17.6% |
| Junior | 14 | 48.3% | 6 | 33.3% | 16 | 34.0% | 6 | 35.3% |
| Senior | 11 | 37.9% | 2 | 11.1% | 19 | 40.4% | 2 | 11.8% |
| Graduate or Professional Student | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| Special Student | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| Other/Unclassified | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| Total | 29 | | 18 | | 47 | | 17 | |

**ACT Student Opinion Survey Demographics
Social Work Majors**

| | 2001 | | 2002 | | 2003 | | 2004 | |
|---|-----------|---------|-----------|---------|-----------|---------|-----------|---------|
| | Count | Percent | Count | Percent | Count | Percent | Count | Percent |
| Purpose | | | | | | | | |
| No Definite Purpose in Mind | 1 | 3.4% | 1 | 5.6% | 1 | 2.1% | | 0.0% |
| To Take a Few Job-Related Courses | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| To Take a Few Courses for Self-Improvement | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| To Take Courses Necessary for Transferring to Another College | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| To Obtain or Maintain a Certification | | 0.0% | 1 | 5.6% | | 0.0% | | 0.0% |
| To Complete a Vocational/Technical Program | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| To Obtain an Associate Degree | | 0.0% | | 0.0% | 1 | 2.1% | | 0.0% |
| To Obtain a Bachelor's Degree | 27 | 93.1% | 16 | 88.9% | 41 | 87.2% | 15 | 88.2% |
| To Obtain a Master's Degree | 1 | 3.4% | | 0.0% | 3 | 6.4% | | 0.0% |
| To Obtain a Doctorate or Professional Degree | | 0.0% | | 0.0% | 1 | 2.1% | 2 | 11.8% |
| Total | 29 | | 18 | | 47 | | 17 | |
| Sex | | | | | | | | |
| Male | 3 | 10.3% | 2 | 11.1% | 7 | 14.9% | 1 | 5.9% |
| Female | 26 | 89.7% | 16 | 88.9% | 40 | 85.1% | 16 | 94.1% |
| Total | 29 | | 18 | | 47 | | 17 | |
| Marital Status | | | | | | | | |
| Unmarried | 27 | 93.1% | 16 | 88.9% | 44 | 93.6% | 16 | 94.1% |
| Married | 2 | 6.9% | 1 | 5.6% | 3 | 6.4% | | 0.0% |
| Separated | | 0.0% | 1 | 5.6% | | 0.0% | | 0.0% |
| Prefer not to respond. | | 0.0% | | 0.0% | | 0.0% | 1 | 5.9% |
| Total | 29 | | 18 | | 47 | | 17 | |
| Hours Employed | | | | | | | | |
| 0 or Only Occasional Jobs | 9 | 32.1% | 10 | 55.6% | 18 | 40.0% | 6 | 35.3% |
| 1 to 10 | 2 | 7.1% | 1 | 5.6% | 4 | 8.9% | | 0.0% |
| 11 to 20 | 3 | 10.7% | 2 | 11.1% | 10 | 22.2% | 5 | 29.4% |
| 21 to 30 | 9 | 32.1% | 2 | 11.1% | 9 | 20.0% | 3 | 17.6% |
| 31 to 40 | 5 | 17.9% | 3 | 16.7% | 4 | 8.9% | 3 | 17.6% |
| Over 40 | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| Total | 28 | | 18 | | 45 | | 17 | |

**ACT Student Opinion Survey Demographics
Social Work Majors**

| | 2001 | | 2002 | | 2003 | | 2004 | |
|---------------------------------|-----------|---------|-----------|---------|-----------|---------|-----------|---------|
| | Count | Percent | Count | Percent | Count | Percent | Count | Percent |
| Enrollment Status | | | | | | | | |
| Full-time | 28 | 96.6% | 16 | 88.9% | 44 | 93.6% | 17 | 100.0% |
| Part-time | 1 | 3.4% | 2 | 11.1% | 3 | 6.4% | | 0.0% |
| Total | 29 | | 18 | | 47 | | 17 | |
| Residence | | | | | | | | |
| In-State | 29 | 100.0% | 16 | 88.9% | 44 | 93.6% | 15 | 88.2% |
| Out-of-State | | 0.0% | 2 | 11.1% | 3 | 6.4% | 2 | 11.8% |
| International | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| Total | 29 | | 18 | | 47 | | 17 | |
| Prior School Type | | | | | | | | |
| High School | 24 | 82.8% | 13 | 72.2% | 38 | 80.9% | 15 | 88.2% |
| Vocational/Technical School | 2 | 6.9% | 3 | 16.7% | 3 | 6.4% | 2 | 11.8% |
| 2-Year College | 1 | 3.4% | 2 | 11.1% | 4 | 8.5% | | 0.0% |
| 4-Year College or University | 1 | 3.4% | | 0.0% | 2 | 4.3% | | 0.0% |
| Graduate/Professional College | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| Other | 1 | 3.4% | | 0.0% | | 0.0% | | 0.0% |
| Total | 29 | | 18 | | 47 | | 17 | |
| Current Residence Type | | | | | | | | |
| College Residence Hall | 10 | 34.5% | 6 | 33.3% | 9 | 19.1% | 4 | 23.5% |
| Fraternity or Sorority House | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| College Married Student Housing | | 0.0% | | 0.0% | | 0.0% | | 0.0% |
| Off-Campus Room or Apartment | 8 | 27.6% | 5 | 27.8% | 17 | 36.2% | 4 | 23.5% |
| Home of Parents or Relatives | 8 | 27.6% | 5 | 27.8% | 16 | 34.0% | 7 | 41.2% |
| Own Home | 3 | 10.3% | 2 | 11.1% | 3 | 6.4% | 2 | 11.8% |
| Other | | 0.0% | | 0.0% | 2 | 4.3% | | 0.0% |
| Total | 29 | | 18 | | 47 | | 17 | |
| Financial Aid | | | | | | | | |
| Yes | 21 | 72.4% | 15 | 83.3% | 41 | 87.2% | 17 | 100.0% |
| No | 8 | 27.6% | 3 | 16.7% | 6 | 12.8% | | 0.0% |
| Total | 29 | | 18 | | 47 | | 17 | |

**ACT Student Opinion Survey
Use of College Services
Social Work Majors**

Use of Service

| Year | <i>Not Available</i> | | <i>Not Used</i> | | <i>Used</i> | | Total |
|--|----------------------|---------|-----------------|---------|-------------|---------|-------|
| | Count | Percent | Count | Percent | Count | Percent | |
| 1. Academic Advising Services | | | | | | | |
| 2001 | | 0.0% | 6 | 22.2% | 21 | 77.8% | 27 |
| 2002 | | 0.0% | 2 | 14.3% | 12 | 85.7% | 14 |
| 2003 | | 0.0% | 10 | 24.4% | 31 | 75.6% | 41 |
| 2004 | | 0.0% | 5 | 45.5% | 6 | 54.5% | 11 |
| 9. College-Sponsored tutorial services | | | | | | | |
| 2001 | 1 | 3.7% | 20 | 74.1% | 6 | 22.2% | 27 |
| 2002 | | 0.0% | 15 | 93.8% | 1 | 6.3% | 16 |
| 2003 | 1 | 2.6% | 33 | 84.6% | 5 | 12.8% | 39 |
| 2004 | | 0.0% | 14 | 100.0% | | 0.0% | 14 |
| 14. College-sponsored social activities | | | | | | | |
| 2001 | | 0.0% | 7 | 26.9% | 19 | 73.1% | 26 |
| 2002 | | 0.0% | 7 | 50.0% | 7 | 50.0% | 14 |
| 2003 | | 0.0% | 12 | 29.3% | 29 | 70.7% | 41 |
| 2004 | | 0.0% | 5 | 35.7% | 9 | 64.3% | 14 |

**ACT Student Opinion Survey
Satisfaction with College Services
Social Work Majors**

Satisfaction with Service

5 = Very Satisfied 4 = Satisfied 3 = Neutral 2 = Dissatisfied 1 = Very Dissatisfied

| Year | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Total | Average | SD |
|--|-------|---------|-------|---------|-------|---------|-------|---------|-------|---------|-------|---------|-----|
| 1. Academic Advising Services | | | | | | | | | | | | | |
| 2001 | 4 | 21.1% | 8 | 42.1% | 4 | 21.1% | 3 | 15.8% | | 0.0% | 19 | 3.7 | 1.0 |
| 2002 | 4 | 33.3% | 3 | 25.0% | 3 | 25.0% | 1 | 8.3% | 1 | 8.3% | 12 | 3.7 | 1.3 |
| 2003 | 7 | 23.3% | 14 | 46.7% | 6 | 20.0% | 2 | 6.7% | 1 | 3.3% | 30 | 3.8 | 1.0 |
| 2004 | | 0.0% | 6 | 100.0% | | 0.0% | | 0.0% | | 0.0% | 6 | 4.0 | 0.0 |
| 9. College-Sponsored tutorial services | | | | | | | | | | | | | |
| 2001 | 1 | 16.7% | 5 | 83.3% | | 0.0% | | 0.0% | | 0.0% | 6 | 4.2 | 0.4 |
| 2002 | 1 | 100.0% | | 0.0% | | 0.0% | | 0.0% | | 0.0% | 1 | 5.0 | 0.0 |
| 2003 | | 0.0% | 2 | 50.0% | 1 | 25.0% | 1 | 25.0% | | 0.0% | 4 | 3.3 | 1.0 |
| 2004* | | | | | | | | | | | | | |
| 14. College-sponsored social activities | | | | | | | | | | | | | |
| 2001 | 5 | 26.3% | 13 | 68.4% | 1 | 5.3% | | 0.0% | | 0.0% | 19 | 4.2 | 0.5 |
| 2002 | 3 | 60.0% | 1 | 20.0% | 1 | 20.0% | | 0.0% | | 0.0% | 5 | 4.4 | 0.9 |
| 2003 | 7 | 25.0% | 15 | 53.6% | 5 | 17.9% | 1 | 3.6% | | 0.0% | 28 | 4.0 | 0.8 |
| 2004 | 2 | 25.0% | 6 | 75.0% | | 0.0% | | 0.0% | | 0.0% | 8 | 4.3 | 0.5 |

*No Social Work Majors reported using the service in this year.

ACT Student Opinion Survey
Satisfaction with College Environment
Social Work Majors

| Year | 5 = Very Satisfied | | 4 = Satisfied | | 3 = Neutral | | 2 = Dissatisfied | | 1 = Very Dissatisfied | | Total | Average | SD |
|---|---------------------------|---------|----------------------|---------|--------------------|---------|-------------------------|---------|------------------------------|---------|-------|---------|-----|
| | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent | | | |
| 1. Testing/grading system | | | | | | | | | | | | | |
| 2001 | 3 | 10.3% | 19 | 65.5% | 7 | 24.1% | | 0.0% | | 0.0% | 29 | 3.9 | 0.6 |
| 2002 | 4 | 22.2% | 12 | 66.7% | 2 | 11.1% | | 0.0% | | 0.0% | 18 | 4.1 | 0.6 |
| 2003 | 6 | 13.3% | 25 | 55.6% | 11 | 24.4% | 2 | 4.4% | 1 | 2.2% | 45 | 3.7 | 0.8 |
| 2004 | 3 | 17.6% | 10 | 58.8% | 4 | 23.5% | | 0.0% | | 0.0% | 17 | 3.9 | 0.7 |
| 2. Course content in your major field | | | | | | | | | | | | | |
| 2001 | 12 | 41.4% | 11 | 37.9% | 5 | 17.2% | 1 | 3.4% | | 0.0% | 29 | 4.2 | 0.8 |
| 2002 | 9 | 52.9% | 6 | 35.3% | 2 | 11.8% | | 0.0% | | 0.0% | 17 | 4.4 | 0.7 |
| 2003 | 10 | 22.2% | 23 | 51.1% | 5 | 11.1% | 6 | 13.3% | 1 | 2.2% | 45 | 3.8 | 1.0 |
| 2004 | 4 | 25.0% | 10 | 62.5% | 2 | 12.5% | | 0.0% | | 0.0% | 16 | 4.1 | 0.6 |
| 3. Instruction in your major field | | | | | | | | | | | | | |
| 2001 | 9 | 31.0% | 15 | 51.7% | 4 | 13.8% | 1 | 3.4% | | 0.0% | 29 | 4.1 | 0.8 |
| 2002 | 9 | 50.0% | 8 | 44.4% | 1 | 5.6% | | 0.0% | | 0.0% | 18 | 4.4 | 0.6 |
| 2003 | 10 | 22.7% | 23 | 52.3% | 7 | 15.9% | 3 | 6.8% | 1 | 2.3% | 44 | 3.9 | 0.9 |
| 2004 | 4 | 23.5% | 8 | 47.1% | 5 | 29.4% | | 0.0% | | 0.0% | 17 | 3.9 | 0.7 |
| 4. Out-of-class availability of your instructors | | | | | | | | | | | | | |
| 2001 | 4 | 14.8% | 13 | 48.1% | 9 | 33.3% | 1 | 3.7% | | 0.0% | 27 | 3.7 | 0.8 |
| 2002 | 4 | 23.5% | 8 | 47.1% | 5 | 29.4% | | 0.0% | | 0.0% | 17 | 3.9 | 0.7 |
| 2003 | 7 | 15.2% | 18 | 39.1% | 17 | 37.0% | 3 | 6.5% | 1 | 2.2% | 46 | 3.6 | 0.9 |
| 2004 | 2 | 11.8% | 7 | 41.2% | 8 | 47.1% | | 0.0% | | 0.0% | 17 | 3.6 | 0.7 |
| 5. Attitude of the faculty toward students | | | | | | | | | | | | | |
| 2001 | 4 | 13.8% | 13 | 44.8% | 10 | 34.5% | 2 | 6.9% | | 0.0% | 29 | 3.7 | 0.8 |
| 2002 | 6 | 33.3% | 9 | 50.0% | 3 | 16.7% | | 0.0% | | 0.0% | 18 | 4.2 | 0.7 |
| 2003 | 9 | 20.0% | 15 | 33.3% | 8 | 17.8% | 6 | 13.3% | 7 | 15.6% | 45 | 3.3 | 1.4 |
| 2004 | 1 | 5.9% | 9 | 52.9% | 6 | 35.3% | 1 | 5.9% | | 0.0% | 17 | 3.6 | 0.7 |
| 6. Variety of courses offered at this college | | | | | | | | | | | | | |
| 2001 | 4 | 13.8% | 15 | 51.7% | 7 | 24.1% | 3 | 10.3% | | 0.0% | 29 | 3.7 | 0.8 |
| 2002 | 6 | 33.3% | 8 | 44.4% | 4 | 22.2% | | 0.0% | | 0.0% | 18 | 4.1 | 0.8 |
| 2003 | 5 | 11.1% | 22 | 48.9% | 11 | 24.4% | 5 | 11.1% | 2 | 4.4% | 45 | 3.5 | 1.0 |
| 2004 | 4 | 23.5% | 8 | 47.1% | 4 | 23.5% | 1 | 5.9% | | 0.0% | 17 | 3.9 | 0.9 |

ACT Student Opinion Survey
Satisfaction with College Environment
Social Work Majors

5 = Very Satisfied **4 = Satisfied** **3 = Neutral** **2 = Dissatisfied** **1 = Very Dissatisfied**

| Year | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Total | Average | SD |
|---|-------|---------|-------|---------|-------|---------|-------|---------|-------|---------|-------|---------|-----|
| 7. Class size relative to the type of course | | | | | | | | | | | | | |
| 2001 | 7 | 24.1% | 15 | 51.7% | 3 | 10.3% | 4 | 13.8% | | 0.0% | 29 | 3.9 | 1.0 |
| 2002 | 7 | 41.2% | 6 | 35.3% | 3 | 17.6% | 1 | 5.9% | | 0.0% | 17 | 4.1 | 0.9 |
| 2003 | 6 | 13.3% | 32 | 71.1% | 7 | 15.6% | | 0.0% | | 0.0% | 45 | 4.0 | 0.5 |
| 2004 | 4 | 25.0% | 7 | 43.8% | 3 | 18.8% | 2 | 12.5% | | 0.0% | 16 | 3.8 | 1.0 |
| 8. Flexibility to design your own program of study | | | | | | | | | | | | | |
| 2001 | 5 | 19.2% | 11 | 42.3% | 6 | 23.1% | 3 | 11.5% | 1 | 3.8% | 26 | 3.6 | 1.1 |
| 2002 | 5 | 33.3% | 4 | 26.7% | 6 | 40.0% | | 0.0% | | 0.0% | 15 | 3.9 | 0.9 |
| 2003 | 3 | 7.5% | 18 | 45.0% | 12 | 30.0% | 5 | 12.5% | 2 | 5.0% | 40 | 3.4 | 1.0 |
| 2004 | 5 | 31.3% | 7 | 43.8% | 4 | 25.0% | | 0.0% | | 0.0% | 16 | 4.1 | 0.8 |
| 9. Availability of your advisor | | | | | | | | | | | | | |
| 2001 | 7 | 24.1% | 13 | 44.8% | 5 | 17.2% | 3 | 10.3% | 1 | 3.4% | 29 | 3.8 | 1.1 |
| 2002 | 8 | 44.4% | 5 | 27.8% | 3 | 16.7% | 2 | 11.1% | | 0.0% | 18 | 4.1 | 1.1 |
| 2003 | 13 | 28.9% | 19 | 42.2% | 8 | 17.8% | 3 | 6.7% | 2 | 4.4% | 45 | 3.8 | 1.1 |
| 2004 | 5 | 29.4% | 8 | 47.1% | 3 | 17.6% | 1 | 5.9% | | 0.0% | 17 | 4.0 | 0.9 |
| 10. Value of the information provided by your advisor | | | | | | | | | | | | | |
| 2001 | 9 | 31.0% | 11 | 37.9% | 5 | 17.2% | 3 | 10.3% | 1 | 3.4% | 29 | 3.8 | 1.1 |
| 2002 | 8 | 44.4% | 5 | 27.8% | 3 | 16.7% | 1 | 5.6% | 1 | 5.6% | 18 | 4.0 | 1.2 |
| 2003 | 13 | 28.9% | 18 | 40.0% | 10 | 22.2% | 4 | 8.9% | | 0.0% | 45 | 3.9 | 0.9 |
| 2004 | 6 | 37.5% | 6 | 37.5% | 2 | 12.5% | 2 | 12.5% | | 0.0% | 16 | 4.0 | 1.0 |
| 11. Preparation you are receiving for your future occupation | | | | | | | | | | | | | |
| 2001 | 15 | 51.7% | 9 | 31.0% | 4 | 13.8% | 1 | 3.4% | | 0.0% | 29 | 4.3 | 0.8 |
| 2002 | 4 | 25.0% | 8 | 50.0% | 4 | 25.0% | | 0.0% | | 0.0% | 16 | 4.0 | 0.7 |
| 2003 | 11 | 25.0% | 24 | 54.5% | 6 | 13.6% | 1 | 2.3% | 2 | 4.5% | 44 | 3.9 | 0.9 |
| 2004 | 5 | 31.3% | 8 | 50.0% | 3 | 18.8% | | 0.0% | | 0.0% | 16 | 4.1 | 0.7 |
| 22. Classroom facilities | | | | | | | | | | | | | |
| 2001 | 7 | 24.1% | 17 | 58.6% | 3 | 10.3% | 1 | 3.4% | 1 | 3.4% | 29 | 4.0 | 0.9 |
| 2002 | 4 | 22.2% | 9 | 50.0% | 3 | 16.7% | 2 | 11.1% | | 0.0% | 18 | 3.8 | 0.9 |
| 2003 | 5 | 11.6% | 24 | 55.8% | 11 | 25.6% | 2 | 4.7% | 1 | 2.3% | 43 | 3.7 | 0.8 |
| 2004 | 3 | 17.6% | 7 | 41.2% | 7 | 41.2% | | 0.0% | | 0.0% | 17 | 3.8 | 0.8 |

ACT Student Opinion Survey
Satisfaction with College Environment
Social Work Majors

5 = Very Satisfied

4 = Satisfied

3 = Neutral

2 = Dissatisfied

1 = Very Dissatisfied

| Year | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Total | Average | SD |
|--|-------|---------|-------|---------|-------|---------|-------|---------|-------|---------|-------|---------|-----|
| 23. Laboratory facilities | | | | | | | | | | | | | |
| 2001 | 3 | 11.5% | 14 | 53.8% | 4 | 15.4% | 1 | 3.8% | 4 | 15.4% | 26 | 3.4 | 1.2 |
| 2002 | 2 | 11.1% | 7 | 38.9% | 8 | 44.4% | 1 | 5.6% | | 0.0% | 18 | 3.6 | 0.8 |
| 2003 | 2 | 4.8% | 18 | 42.9% | 14 | 33.3% | 6 | 14.3% | 2 | 4.8% | 42 | 3.3 | 0.9 |
| 2004 | 2 | 12.5% | 5 | 31.3% | 8 | 50.0% | 1 | 6.3% | | 0.0% | 16 | 3.5 | 0.8 |
| 31. Availability of the courses you want at times you can take them | | | | | | | | | | | | | |
| 2001 | 2 | 6.9% | 11 | 37.9% | 5 | 17.2% | 6 | 20.7% | 5 | 17.2% | 29 | 3.0 | 1.3 |
| 2002 | 1 | 5.9% | 4 | 23.5% | 3 | 17.6% | 6 | 35.3% | 3 | 17.6% | 17 | 2.6 | 1.2 |
| 2003 | 1 | 2.3% | 8 | 18.6% | 7 | 16.3% | 14 | 32.6% | 13 | 30.2% | 43 | 2.3 | 1.2 |
| 2004 | 1 | 6.3% | 4 | 25.0% | 7 | 43.8% | 3 | 18.8% | 1 | 6.3% | 16 | 3.1 | 1.0 |
| 35. Attitude of the college nonteaching staff toward students | | | | | | | | | | | | | |
| 2001 | 2 | 7.1% | 8 | 28.6% | 9 | 32.1% | 3 | 10.7% | 6 | 21.4% | 28 | 2.9 | 1.3 |
| 2002 | 1 | 6.3% | 2 | 12.5% | 6 | 37.5% | 5 | 31.3% | 2 | 12.5% | 16 | 2.7 | 1.1 |
| 2003 | 3 | 7.5% | 11 | 27.5% | 11 | 27.5% | 5 | 12.5% | 10 | 25.0% | 40 | 2.8 | 1.3 |
| 2004 | 2 | 13.3% | 5 | 33.3% | 5 | 33.3% | 1 | 6.7% | 2 | 13.3% | 15 | 3.3 | 1.2 |
| 42. This college in general | | | | | | | | | | | | | |
| 2001 | 8 | 27.6% | 9 | 31.0% | 9 | 31.0% | 2 | 6.9% | 1 | 3.4% | 29 | 3.7 | 1.1 |
| 2002 | 5 | 27.8% | 8 | 44.4% | 4 | 22.2% | | 0.0% | 1 | 5.6% | 18 | 3.9 | 1.0 |
| 2003 | 5 | 11.6% | 16 | 37.2% | 12 | 27.9% | 7 | 16.3% | 3 | 7.0% | 43 | 3.3 | 1.1 |
| 2004 | 4 | 23.5% | 8 | 47.1% | 5 | 29.4% | | 0.0% | | 0.0% | 17 | 3.9 | 0.7 |

**ACT Student Opinion Survey
Louisiana Instructor Questions
Social Work Majors**

| Year | <i>All of them know me well.</i> | | <i>Many of them know me well.</i> | | <i>Some know me well and some do not.</i> | | <i>Only a few of them know me well.</i> | | <i>None of them know me well.</i> | | Total |
|------|----------------------------------|---------|-----------------------------------|---------|---|---------|---|---------|-----------------------------------|---------|-------|
| | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent | |
| 2001 | 16 | 59.3% | 11 | 40.7% | | 0.0% | | 0.0% | | 0.0% | 27 |
| 2002 | 11 | 61.1% | 4 | 22.2% | 3 | 16.7% | | 0.0% | | 0.0% | 18 |
| 2003 | 9 | 25.0% | 15 | 41.7% | 6 | 16.7% | 3 | 8.3% | 3 | 8.3% | 36 |
| 2004 | 1 | 7.1% | 6 | 42.9% | 3 | 21.4% | 1 | 7.1% | 3 | 21.4% | 14 |

7. How well do instructors in your program know you?

| Year | <i>Very Good</i> | | <i>Good</i> | | <i>Average</i> | | <i>Poor</i> | | <i>Very Poor</i> | | Total |
|------|------------------|---------|-------------|---------|----------------|---------|-------------|---------|------------------|---------|-------|
| | Count | Percent | Count | Percent | Count | Percent | Count | Percent | Count | Percent | |
| 2001 | 6 | 22.2% | 12 | 44.4% | 7 | 25.9% | 2 | 7.4% | | 0.0% | 27 |
| 2002 | 3 | 16.7% | 10 | 55.6% | 3 | 16.7% | 2 | 11.1% | | 0.0% | 18 |
| 2003 | 13 | 36.1% | 12 | 33.3% | 10 | 27.8% | 1 | 2.8% | | 0.0% | 36 |
| 2004 | 7 | 50.0% | 6 | 42.9% | 1 | 7.1% | | 0.0% | | 0.0% | 14 |

8. How would you rate the teaching ability of the instructors in your program?